

# WELCOME TO THE GUILDERLAND POLICE DEPARTMENT

Annual  
Report  
2010



Carol J. Lawlor  
Chief of Police



Administration  
Chief Carol J. Lawlor  
Captain Curtis A. Cox  
Lieutenant Daniel P. McNally

Welcome to the Town of Guilderland and the Guilderland Police Department.

Contained in these pages is a brief outline of the activities of your police department during 2010.

You will see that the Guilderland Police Department has continued to provide our community with a vast array of activities and services enhancing our partnership with the community.

## **MISSION STATEMENT**

- **Deter Crime and Apprehend Criminals**
- **Maintain strong police-community relations**
- **Continually enhance the training and expertise of each member of the police force**

## **GOALS AND OBJECTIVE**

- **Identify criminal activity, pursue and apprehend criminal offenders and proceed in the prosecution of known offenders.**
- **Maintain a proactive patrol and investigative force and thus reduce the opportunity to commit crime.**
- **Perpetuate a sound managerial environment that focuses upon department goals and provides for career development through training, advancement and reward for exemplary performance.**
- **Instill public confidence in the agency by maintaining a high degree of professionalism, dedication and expertise in the development of police services.**



Kenneth D. Runion  
Town Supervisor

August 18, 2010  
Guilderland Police  
Department Newest Member  
Officer Eric Courcelle pictured  
here at his swearing in



L to R: Captain Courcelle,  
Albany County Sheriff's  
Dept., Officer Eric Courcelle,  
Councilwoman Patricia  
Slavick, Supervisor Runion  
and Captain Curtis Cox

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## GUILDERLAND POLICE DEPARTMENT

**5209 WESTERN AVENUE  
TOWN HALL  
GUILDERLAND, NY 12084  
ADMINISTRATION (518) 356-1980  
COMMUNICATIONS (518) 356-1501 (NON-EMERGENCY)**

**EMERGENCY  
DIAL 911**

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## Message from the Chief

Welcome to the Guilderland Police Department's 2010 Annual Report. The members and staff of the Police Department and Guilderland Emergency Medical Services serve our residents with dedication in making our town a safe place to live, work and raise a family.

Our highly trained staff, sworn and civilian, strives to provide quality services to residents and guests alike. We are equipped with high technology tools for proficient and capable delivery of our services. The public safety sector of the Town of Guilderland is second to none in our professionalism and commitment to serve you, the residents and visitors of the Town of Guilderland.

The Guilderland Police Department is a New York State Accredited Agency, continually striving to meet professionally recognized criteria for excellence in management and service delivery. It is vitally important for a police department to have interaction to the residents they serve. Having positive interaction with the public helps police officers to do their jobs efficiently and effectively. Please feel free to contact me or any member of the Guilderland Police Department to share any comments or concerns you may have.

A handwritten signature in black ink, which appears to read "Carol J. Lawlor".

*Carol J. Lawlor*

*Chief of Police*

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## HISTORY ON DISPLAY



Visitors to the police department can now see articles of Guilderland Police History on display outside of the administrative offices on the second floor of the police station. Although the Guilderland Police Department was established only 38 years ago, many significant changes have been made along the way.

In 2010, a display case was obtained so that pieces of our history can be viewed by the public. Some of the things you will see include a copy of an *Altamont Enterprise* article from the late 1960's where a discussion of a town police department took place at a town board meeting. Nothing had materialized from this committee report but the thoughts of a town police force remained on the agenda for then Town Supervisor Carl Walters. He again reestablished a committee in the early part of the 1970's which culminated in the formation of the Guilderland Community Police in 1971.

You will see a copy of the original town board minutes where they approved the appointment of our first Police Chief, R. Robert Byers, which occurred in August of that year. Additional items on display include original uniform accessories, badges, ID cards, patches and electronic equipment to name a few. Past and present members of the department have provided some of these artifacts and we appreciate their participation.

We invite members of the community to view our display on your next visit to Town Hall.



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## **TRAINING**

The Guilderland Police Department Training Division provides proactive, state of the art training to its members on a variety of topics. The average officer receives approximately 32 hours of mandatory training each year. This training includes the review of New York State Laws, Guilderland Police Department Policy and Procedures and firearms range qualifications. Each officer must qualify on the following lethal and less than lethal duty weapons: 45 caliber hand gun, M-4 patrol rifle, 12 gauge shotgun, TASER, O.C spray (pepper spray), bean bag gun and baton. Additional mandatory training includes: Bloodborne Pathogens, Hazardous Materials Awareness, Right to Know Law, Automatic External Defibrillator Training, Active Shooter Training, Handicap Parking Overview and Enforcement and Use of Force Training.

The Guilderland Police Department continues to provide the latest techniques and theories to our specialized units. These specialized units include our Criminal Investigation Unit, Community Services Unit, Homeland Security, Traffic Safety Unit, K-9 Team, Emergency Response Team, Fire Cause and Origin Team, Sex Offender Registry and Domestic Violence.

Often, other agencies or affiliations conduct seminars and conferences pertaining to various aspects of policing. In 2010 members attended Fire Arms Recertification, General Topic Instructor Recertification, Advanced Vehicle Contraband Seminar, Fire Investigator Seminar, Instructor Development Course, Course in Police Supervision, Interview Techniques and Deception Detection, Social Networking Training Seminar, Conducted Energy Device Instructor Training, Breath Analysis Course, Bomb-Making Materials Awareness Program, Robbery Investigations, Search Warrant Training, RAD Self- Defense Instructor Training, Breath Analysis Recertification and many more.

Ongoing up to date training is crucial to the members of the Guilderland Police Department and to the Police Department as a whole. Continuous state of the art training will allow the Guilderland Police Department to provide the very best modern police service to our community.



Guilderland Police and EMS 2010 Calls for Service					
POLICE		POLICE		FIRE & EMS	
911 Accidental	599	Landlord/Tenant Trbl.	19	Code A Response	0
911 Hang Up	358	Larceny Just Occurred	126	Code B Response	0
911 Non Emergency	53	Lock out	124	Code C Response	0
911 Open Line	89	Loud Music	40	Code D Response	2
Abandoned Vehicle	52	Loud Party	40	EMS/Bleeding	40
Alarm Drop	70	Missing Person	54	EMS Falls/Fractures	734
Animal Control Comp.	1419	Neighbor Trouble	45	EMS/Fire PIAA	117
Assault	28	Notification	225	EMS Maternity Related	11
Assist a Person	994	Officer Needs Assist.	3	EMS Overdose Related	26
Auto Accident PDAA	1327	Open Window/door	41	EMS Psych Related	107
Auto Accident PIAA	117	Other	236	Hazardous Condition	151
Auto Accident Unk.	51	Person Acting Suspicious	24	Hazardous Cond. Day	39
Bomb Threat	0	Person Annoying	19	Hazardous Materials	43
Boy/Girlfriend Trouble	12	Person Attempted Suicide	17	Hazardous Mat. Day	4
Burglar Alarm	1225	Person Down	3	Heart/Breathing Call	832
Burglary in Progress	20	Person Exposing Self	5	Knox Box Update	51
Car Blocking	13	Person with a Weapon	4	Mutual Aid	21
Car Seat Installation	57	Pocketbook Snatch	0	Mutual Aid Day	2
Check a Subject	1359	Police Court	93	Other	22
Traffic Light Check	109	Police Information	85	Outdoor fire	35
Community Service Ev.	14	Police Wanted Unknown	13	Outdoor fire Day	3
Court Order	41	Property Check	2304	PIAA Daytime	16
Custodial Interference	45	Prowler	47	Poss. Structure Fire	308
Detail	73	Road Hazard	217	Poss. Structure Day	274
Disabled Motor Vehicle	550	Robbery	6	Rescue Call Spec Req.	34
DMV Request	1	Selling Drugs	6	Standby / Mutual Aid	546
Domestic Call	302	Shoplifter	361	Structure Fire	29
Drunk Annoying	28	Shots Fired	32	Structure Fire Nght/Wk.	37
Emotionally Disturbed	175	Snow Emergency	38	Unknown Fire/Smoke	1
EMS Juvenile Call	10	Someone in Building	6	Unknown Med. Emer.	2370
EMS Call PD Response	554	Suspicious Vehicle	312	Vehicle fire	27
Equipment Repair	166	Test Call	29	Vehicle fire Day	6
Executing a Warrant	24	Traffic Enforcement	257		
Fight	63	Traffic Stop	6262		
File 1 Check	22	Tree Down	32		
Fingerprints	214	Trouble with a Customer	88		
Fire Call PD Response	245	Vehicle Annoying	494		
Fireworks	47	Vehicle in Violation	165		
Found Property	185	Warrant	268		
Gas Drive Off	28	Water Break	22		
Get a Complaint	1095	Welfare Check	101		
Get a Report	2134	Wires Down/Arcing	55		
Group Annoying	14				
Hazardous Material Calls	2				
Hold Up Alarm	28				
Jail Transport	9				
Juvenile Incident	82				
Juvenile Shoplifter	51				
K-9 Activity	82				
		<b>Total Police Calls</b>	26554	<b>Total EMS Calls</b>	5888

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## PATROL DIVISION

For many police departments, the patrol function is the heart and soul of the organization. The Patrol Division of the Guilderland Police Department is no exception. The patrol division consists of one lieutenant, four sergeants, two senior patrol officers, a K-9 handler and twenty-one patrol officers. The officers are deployed throughout the town and assigned to four separate zones. By separating the Town of Guilderland into zones, we can assure a quick response time for calls and maintain strong community-police relations.



Our officers handled approximately 30,000 calls for service, performed almost 1,600 arrests, and stopped approximately 6000 vehicles. Unlike some officers in area police departments, the Guilderland Police Department Patrol Officers are responsible for handling much of their own investigations. Many of the calls for service include, but are not limited to, burglar alarms, domestic violence incidents, automobile accidents, larcenies, juvenile incidents, identity thefts and many quality of life issues. The following are some examples of the many different calls handled in 2010.

### Drug Arrest

While on patrol, an officer assigned to the afternoon shift checked on a vehicle that was parked in a desolate area of the town. The officer asked the driver a series of questions. The driver's answers were conflicting and her reason for being in the area was not consistent to the location where she was parked. The officer then noticed what appeared to be a large quantity of marijuana on the floor of the back seat. The vehicle was searched and the officer located approximately 16lbs. of marijuana in a hidden compartment in the vehicle. The driver was arrested and remanded to the Albany County Jail.

### Unlawful Surveillance

Between May and June, the Guilderland Police Department received reports from a local apartment complex that they saw a man lurking in the shadows, possibly looking in the windows. The lead officer assigned to the incidents painstakingly sat in wait in the complex for a number of nights in attempt to apprehend the suspect. After some time, the suspect was found and arrested. He was charged with stalking in the fourth degree and unlawful surveillance in the second degree.



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## **TRAFFIC SAFETY UNIT**

The Guilderland Police Department is dedicated to keeping our roads safe through the strict enforcement of Vehicle and Traffic laws as well as deterrence and public education efforts. In 2010 members of the Guilderland Police Department conducted 6,386 vehicle stops and issued 2,987 traffic citations. This high level of enforcement effort serves the residents well, as many times these vehicle stops result in arrests for crimes such as DWI, operating with a suspended or revoked license or registration and drug possession.



The Traffic Safety Unit is actively involved in the Albany County Stop DWI program and continues to host the Stop DWI Victim's Impact Panel six times per year. We also participate in Buckle Up New York, Operation Safe Stop Education and Enforcement Day, and the STEP (Selective Traffic Enforcement Program) which is the aggressive enforcement of such violations as aggressive driving, speeding and cellular phone use.

We assist the Guilderland Central School District with educating young drivers by teaching the dangers of drunk and impaired driving as part of their Driver's Education program. As an active member of the Albany County Traffic Safety Awareness Committee we also participate in the annual awareness weekend held at Crossgates Mall, which is an opportunity to further educate the public as to the importance of traffic safety.

Accident investigations and reconstructions are also conducted by members of the Guilderland Police Department Traffic Safety Unit. In 2010 there were a total of two (2) fatal motor vehicle accidents in Guilderland; one (1) involving a motorcycle. This is a decrease from five (5) fatal accidents in 2009. There were also three (3) serious physical injury crashes investigated by this unit.



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## **COMMUNITY SERVICES UNIT**

The Community Services Unit is comprised of members of the patrol division, with specialties in youth services, crime prevention, police explorers and Guilderland's RAD Program. The main goal of the unit is to provide the residents and businesses of the community with services, assistance and presentations in an effort to keep communications open, educate on related areas, keep children safe and enhance crime prevention efforts in the Town of Guilderland.

### **Youth Services**

The Youth Services officers are specially trained officers who continue to take extensive training in the area of juvenile law, sexual abuse, child abuse and maltreatment, as well as current trends in the area of juvenile delinquency. Officers are also part of many different task forces within Albany County, including the Albany County Multidisciplinary Task Force which deals with sexual crimes and child abuse, the Albany County Child Fatality Task Force and the Juvenile Justice Professionals of Albany County. Because laws related to handling juveniles are different from adults, officers of the unit are available to the department when necessary to help in dealing with issues related to juveniles and offenders. The unit works very closely with the Criminal Investigation Unit.



Officers of the unit also are certified School Resource Officers and are assigned as SRO's in the Guilderland Central School District. Officer Forte is assigned at Guilderland High School and Officer Ingle at Farnsworth Middle School. These SRO's also assist at all of the district's elementary schools, as well as the parochial schools located within the Town. One of the biggest highlights for 2010 was assisting in the coordination of the Senior Transition Day for high school seniors. This program provided an insight into safety as the students prepare to embark on their college careers. The day included fire/dorm safety, personal safety, financial awareness, mental health safety, alcohol and drugs and an overall focus on the well being of a college student during their freshman year.

Youth Services Officers coordinate with other members of the community services unit to provide many different youth related programs to our community. Some of these programs include, stranger awareness, bicycle safety and rodeos, fire safety, drug awareness, alcohol awareness and DWI, forensics, computer related crimes, personal safety, bullying, social networking and sexting, criminal justice and crimes related to children.





For over 30 years the youth services unit has provided interactive educational puppet shows related to all areas of safety for children and are tailored for kids in nursery school to young adults.

Officers of the unit are also certified as instructors in babysitting and boaters safety, and this year have added Pet First Aid, an American Red Cross course designed to help the pet owner with safety for their pets.



## **Crime Prevention**

The crime prevention officers coordinate with members of the community to provide crime prevention training and programs ranging from personal safety, security surveys for homes and businesses, Neighborhood Watch, Mall Watch, National Night Out, Rape Aggression Defense System (RAD), just to name a few. Officers this year were able to provide the Guilderland Senior Citizens a year long list of presentations, giving topics to keep our senior community safer. Officers instructed each month on different topics. The unit also networked with some of the neighborhood associations, to help assist in matters of concerns in the neighborhoods around town.



In 2010 our RAD instructors were able to conduct Guilderland High School for senior girls who are unit also conducted a number of classes for the



12 RAD classes at embarking onto college. The general public.



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## **Halloween Extravaganza**



For the past 6 years the Community Services Unit has been providing the children of the Guilderland community the Halloween safety presentation called Halloween Extravaganza. This is a program designed to give children and parents a fun night with emphasis on Halloween safety. Attendees enjoy arts and crafts, child safety ID cards, face painting, food and a haunted house. The event takes place at town hall as it is transformed from a governmental institution to scary haunted halls. In addition, as part of the festivities, there is a puppet show providing children with a lesson on Halloween safety. Often the Halloween Extravaganza is used by parents as an alternative to trick-or-treating. The Extravaganza is provided free of charge to attendees with sponsoring support from many community members and businesses.

## **National Night Out**

National Night Out is a national program designed to get members of the community to meet their neighbors, in an effort to reduce crime in the neighborhoods of the community. The event takes place on the 1<sup>st</sup> Tuesday in the month of August and agencies from all over the United States host events for the public to drive out crime and get neighborhoods and communities involved in crime prevention.



Guilderland Community Services provides an event at Tawasentha Park with an open invitation for residents to come and enjoy an evening of fun and information. With the help of various organizations, the unit is able to provide an educational - information gathering event, in addition to a fun night with plenty of activities for the entire family enjoy. Top local band The Refrigerators played to a packed audience. 2010 was our biggest event yet, with an estimated 3500 in attendance.

## **Altamont Fair**



For the second year in a row, the unit had a great display at the Hometown Heroes building at the Altamont Fair. The unit was able to provide great safety information, alongside other police and fire agencies, and provide Operation Safe Child, a fingerprinting identification program for children, provided through the help of the NYS Division of Criminal Justice Services. The Guilderland Police Explorers were able to provide a Hogan's Alley shooting course, which was a great success and well received.



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## **Guilderland Police Explorer Post**

The Guilderland Police Department has an active explorer post under the direction of post advisors. Law Enforcement Exploring is a worksite-based program for young men and women who have completed the eighth grade, and are between the ages of 14 and have not yet reached their 21<sup>st</sup> birthday. Law enforcement explorer



posts help youth to gain insight into a variety of programs that offer hands-on career activities. Explorers this year attend the Stations Day Competition with other posts from around the east coast as well as the High Stress Day, where they are put through a regiment of highly stressful police related conflicts. The members of the post also attended the Cadet Academy at the University of Hartford, a weeklong training program. Posts from all over the eastern seaboard attend with more than 400 explorers in attendance. For young men and women who are interested in careers in the field of law enforcement, exploring offers experiential learning with lots of fun-filled, hands-on activities that promote the growth and development of adolescent youth.

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## **CRIMINAL INVESTIGATION UNIT**

The Criminal Investigation Unit handles a wide variety of cases within the police department, primarily felonies. This Unit is made up of a senior investigator and two investigators. Each investigator handles a case load, as well as being forensically trained to process crime scenes. The responsibilities of the CIU are distributed among the members in the unit. A main function of the CIU is the property room where all property and evidence is stored. This year the CIU switched to a new evidence record keeping system. The Property Room went from an RMS system (Records Management System) to an independent



evidence system called the BEAST, the same system that the New York State Police Forensic Laboratory uses. Some of the CIU's other functions are accident investigation, warrants, photo arrays, pistol permits, employee background investigations, bad check investigations and drug investigations. Criminals tend to cross town boundaries making it necessary for the CIU to work

closely with area agencies. Some of the agencies the CIU works with are the United States Secret Service, Drug Enforcement Administration, Federal Bureau of Investigation, Capital District Narcotics Enforcement Task Force, New York State Police, Albany County Sheriff's Department, State and County Probation/Parole and area local police departments and agencies. When not on duty, there is always a criminal investigator on call.

The following are examples of some significant cases handled by the CIU in 2010.

January: The CIU drafted a document for the United States Department of Treasury to obtain a portion of money that was forfeited by IFCO Systems, a company working out of the North Eastern Industrial Park. A CIU member had been involved with the case in early 2006, gathering intelligence from employees of this company. The case involved the use of illegal immigrants for labor at IFCO Systems. On April 19, 2006 the



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Guilderland Police Department participated in a multi agency raid on IFCO Systems. A total of \$180, 000.00 was secured from this forfeiture money and is payable over 3 years to the Guilderland Police Department.

February: The CIU received a complaint of employee theft from Best Buy located at Crossgates Mall. The suspect generated 3 gift cards at Best Buy for a total of \$11,000.00. The suspect and his friends then went on a shopping spree at Best Buy store locations in Kingston, Saratoga and Pittsfield Massachusetts. They ordered items on-line as well. The suspect was interviewed and gave a written confession. He was later arrested for grand larceny. The suspect gave permission to search his bedroom in the family home and several of the stolen items were recovered. The suspect was ordered to return these items and pay restitution through the courts.

April: The CIU received complaints of burglary, criminal mischief and theft of money from several Kiosk stores in Crossgates Mall. A total of 9 businesses were affected. Through the course of the investigation, information was developed which led to the arrest of an adult and a juvenile for Criminal Trespass 3<sup>rd</sup>, Criminal Mischief 4<sup>th</sup> and Larceny. Restitution and probation was ordered through the courts.

April: The CIU received a complaint that a business known as DWM Kitchens was taking money for work and not ordering the product or completing the work for customers. The complaints came in for several months against the business and the business owner, David Morin of Altamont, NY. Fourteen victims were identified as residents of the Town of Guilderland. They suffered a total loss of \$102,387.00. It was discovered through this investigation that Mr. Morin had victimized over 20 individuals in the Capital District area with a total monetary loss of \$130,727.00. The suspect was arrested on 14 counts of Grand Larceny 3<sup>rd</sup> and Scheming to Defraud 1<sup>st</sup>. This case has been prosecuted in Albany County Court and the business owner has received a prison sentence of 4-2/3 to 12 years with restitution ordered to the victims.



May: The CIU was called to assist the patrol unit with a robbery at Citizens Bank on Western Ave. This has been the location of other robberies in previous years. The victim was making a night deposit when a man wearing a ski mask carrying a handgun

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approached him and grabbed the deposit. The suspect fled on foot towards Five Guys Restaurant. This case is still under investigation.

May: The CIU was called to assist the patrol unit with 3 suspects involved in stealing property from inside of parked cars at Deer Valley Apartments. Some of the suspects were caught in the act by the victims. Some of the suspects ran and were chased and caught by the victims. These suspects drove to the apartment complex with the intent of stealing the property. The vehicle



was located by patrol units at the entry to the complex. The suspects were interviewed and two were arrested for larceny after confessing to the crimes. The third suspect was released and his vehicle was towed to the Guilderland Police Impound. Later a search warrant was secured for the vehicle and executed. Proceeds of the crime were found in the vehicle as well as evidence from a previous larceny from a vehicle parked in a garage attached to a house. The third suspect was arrested for his involvement in the above crimes. All suspects were given probation and ordered to make restitution. There were a total of 9 victims in the vehicle larcenies described above and the property recovered from the suspects was returned to the owners.

June: The CIU received a call that a laptop computer stolen from Binghamton University in 2009 had been traced to a residence in the Town of Guilderland. The laptop was equipped with tracking software. A search warrant was executed for the residence, the laptop was recovered, and a young adult living at the residence confessed to the theft. That individual was charged in July of 2010 with Criminal Possession of Stolen Property 5<sup>th</sup>.

June: The CIU received a complaint for burglary on two separate dates at Zee News in Crossgates Mall. Through this investigation it was learned that a cleaning person with the Mall had committed the two burglaries. The cleaner was interviewed and confessed to the crimes. The cleaner was arrested and charged with Burglary 3<sup>rd</sup> and Petit Larceny.



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June: The CIU became involved with a missing person case from the Town of Guilderland. It was apparent early on that there was a high possibility of foul play.



The man was reported missing by family and friends but inconsistencies in the accounts of this incident were discovered at the beginning of the investigation. The CIU reached out to the DEA and New York State Police for additional personnel and resources. This investigation lasted throughout the remainder of the year and took the CIU from one end of the state to the other to conduct interviews. Many locations were

searched by air, boat, four wheelers and Police K-9's. Eventually a task force was established with four main agencies. Involved were the Guilderland Police Department, DEA, Albany Police Department and the Albany County District Attorney's office. At the end of the year three people were indicted by the Albany County District Attorney's Office for kidnapping and other charges. To date, the missing man hasn't been found and it is believed to be a homicide. The case is still active and an additional person will be charged in 2011.

June: The CIU was called to assist the patrol unit with a woman who had a fraudulent ID and was opening up an advantage account at Price Chopper. After checking with the store and Price Chopper loss prevention, the suspect had 5 advantage cards under different names and several outstanding bad checks throughout several jurisdictions totaling \$13,000.00. She has pled in Albany County Court to a felony charge with restitution to Price Chopper.

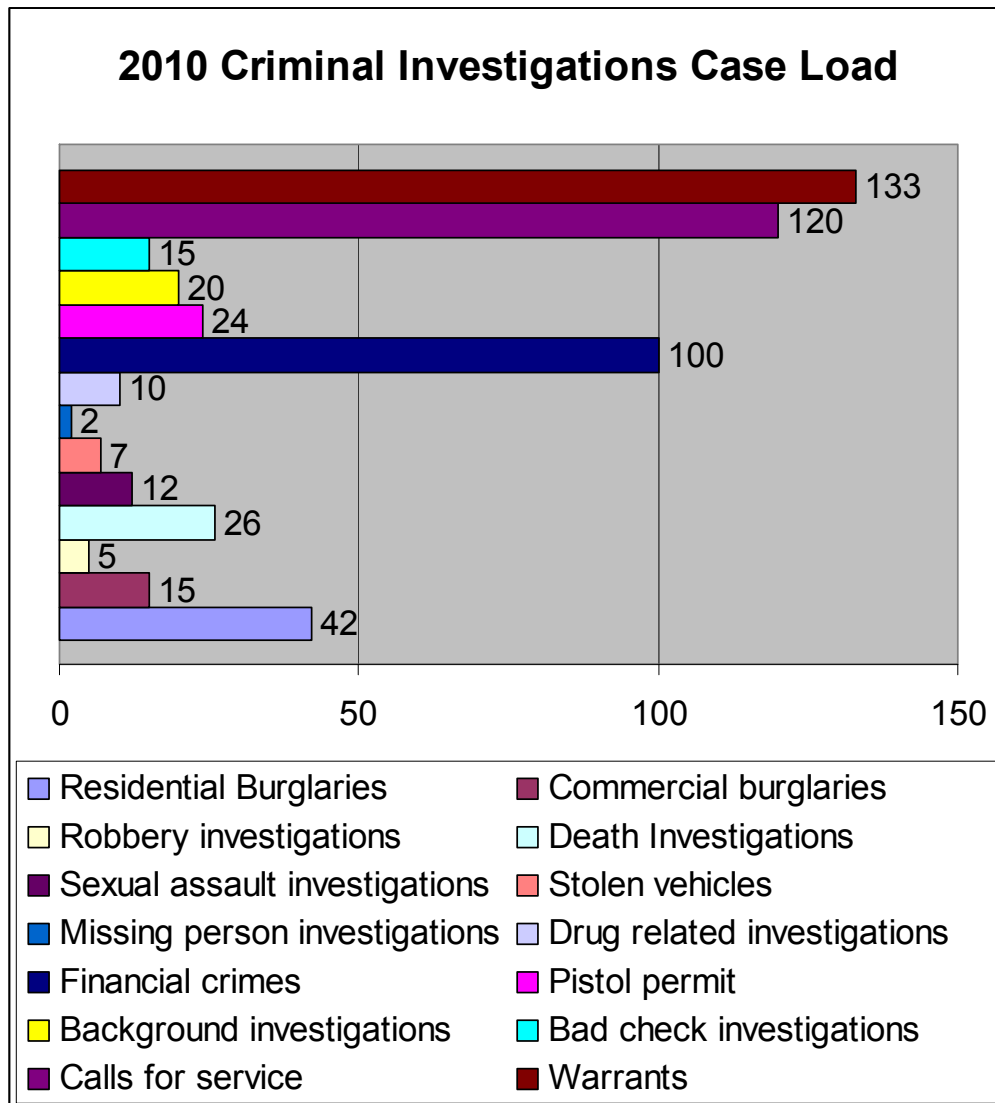


September: The BEAST program was installed by the vendor. It had been purchased on a grant through Albany County. The property room managers were trained on the system. All property and evidence held by the police department had to be relabeled with a bar code system and later entered into the database. A complete audit of property and evidence was conducted at the same time. The inventory was matched against the former RMS system with 100% accountability. The new system is designed to provide a more accurate and secure method of accountability in that it allows the officer receiving the evidence to electronically log it at the time of the custody



by use of bar code stickers and labels. In early 2011, all officers will be trained and department policy will be amended to reflect this new equipment.

Members of the Criminal Investigation Unit handled the following cases under the below categories during 2010:



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## **TECHNOLOGY**

### **Card Scan**

A card scan printer was purchased for the existing RICI fingerprint system. The scanner allows finger printable arrests processed at our sub-station to be entered into the RICI database at our main station.

The addition of the card scanner will increase the percentage of arrests processed through the RICI system from less than 35 percent to almost 100 percent. This will increase the speed and efficiency of sending and receiving fingerprint information.

### **Document Archiving**

We are continuing to add arrests using the Docuware digital records management system. Records can be instantly accessed from our server by authorized personnel through a web based interface.

### **Evidence records**

A new evidence tracking system, "The Beast", was purchased and installed by Porter Lee Corporation. The system uses state of the art matrix bar code labels and bar code scanners to track the movement of evidence.



Evidence from existing cases has been systematically inventoried and entered into this new system allowing quicker handling and tracking.

### **Digital Signage**

Through the Division of Criminal Justice Services (DCJS) and the Albany County Crime Analysis Center (ACAC), digital signage, which consists of a large screen television monitor connected to a router, provides a stream of information regarding officer safety, wanted persons and other vital law enforcement related intelligence was installed. The system is updated automatically and was placed in the patrol room where it can be accessed 24 hours a day.

### **Future Plans**

In 2011 we anticipate the replacement of the network server. The new server will increase the network's speed, as well as its security and reliability.

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## **COMMUNICATIONS**

The Communications Division is equipped with a computer aided phone system and dispatch system. The phone system includes four incoming 911 lines, three 7 digit lines, ten 911 transfer lines, and nine incoming cell phone lines. Cell phone callers are transferred to the telecommunicators by the State Police and the Albany County Sheriffs Department.

Along with the computer aided phone and dispatch system, there is also a mapping system. When any call comes in through the 911 lines, the map will pinpoint the location of the caller's residence or business. When a cell phone 911 call comes in, the mapping system can pinpoint the location or area of the caller based on G.P.S.

The computer aided dispatch system allows telecommunicators to enter all incidents for police, fire, EMS, animal control and highway issues. It also allows telecommunicators to keep track of all police officers, fire apparatus, ambulances and paramedics. Telecommunicators dispatch all calls from the computer aided dispatch system.

The Communications Division is in the process of replacing the existing dispatch consoles and radios. The radio system will be upgraded with a software program which will allow telecommunicators, with a click of a mouse, dispatch all Police, Fire and EMS units. More information on this upgrade will follow for 2011.



Law Enforcement relied on NYSPIN (New York Statewide Police Information Network). NYSPIN was accessible via one secure terminal in the communications division office. That one terminal could only accommodate one NYSPIN certified Telecommunicator at one time. The Guilderland Police Department is in the process of transitioning to the new eJustice portal. eJustice is a web-based entry point which police, court and other authorized criminal justice personnel can access a broad range of information, including state criminal history records, the state's wanted and missing persons files, out of state criminal history information, NCIC (National Crime Information Center) person files, Watch list files maintained by the FBI, the Department of Treasury and the Department of Commerce, the NYS Sex Offender Registry, the state's Missing and Exploited Children and a variety of other data sources. A substantial part of New York's criminal justice community, is using eJustice and the number of authorized users increases each month. eJustice will allow each eJustice certified Telecommunicator to have access to all information they need at their dispatch console.

## ANIMAL CONTROL



The Animal Control Division of the Guilderland Police Department is supervised by a Director of Animal Services who is in charge of Animal Control as well as management of the Richard Murray Guilderland Animal Shelter. In 2010 animal control responded to over 1400 calls for service. As you can see by the statistics below, a number of these calls concern wildlife. Some of these calls were squirrels in chimneys, opossum in garages, and snakes in basements. They also responded to a parrot in a tree in which they had the assistance of the fire department to return the parrot to its owner. Guilderland Animal Control is called upon to assist dog owners when their dogs get lost. Seventy dogs picked up by animal control were reunited to their owners. Dogs that are not claimed are placed for adoption, which is our priority.

Stray Dogs	437
Cat Complaints	81
Barking Dogs	117
Dog Bites	13
Dogs Hit by Car	6
Cats Hit by Car	60
Farm Animals	26
Wildlife	526
Cruelty Investigations	73
Miscellaneous/Other	90
<b>Total Calls:</b>	<b>1,429</b>



The Richard R. Murray  
Guilderland Animal Shelter  
Frenches Mill Road  
Guilderland Center, NY 12085

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## **GUILDERLAND EMERGENCY MEDICAL SERVICES**



In 2010 the Town of Guilderland Paramedic Division continued to provide its residents and visitors with the finest advanced emergency care in the area. In addition to responding in the Town of Guilderland, paramedics respond to the Town of Knox and a portion of the SUNY Albany Campus. Over the course of the year, we responded to 5,888 emergency calls. Every emergency call was responded to by a town paramedic unit on duty and

all patients were evaluated by a paramedic. Upon initial assessment, treatment may be continued by the paramedic (an advanced life support call) or the care of the patient may be turned over to one of the local ambulance services for transport to the local hospitals (a basic life support call). The total number of emergency calls has increased by 81 calls from the previous year.

### **The Department**

**Staff** – The Civilian Paramedic Division is comprised of nineteen paramedics, inclusive of an EMS Director. Of the nineteen paramedics, 15 are full time and 4 are part time. The paramedic unit is available 24 hours a day, seven days a week. In addition, the paramedics continue their education throughout the year (approximately 480 hours) to maintain their skills, comply with regional standards and increase their medical knowledge.

**Medical Control** – The paramedic unit provides Advanced Life Support under the medical direction of Dr. Donald Doynow. Dr. Doynow is an emergency room physician at St. Peters Hospital in Albany and Bassett Hospital in Cooperstown. Dr. Doynow is also a member of the Regional Emergency Medical Organization which provides medical oversight for a five county area in New York State. He is a vital part of the system and his guidance has ensured the success of the unit.

**Vehicles**- Sport Utility Vehicles (ranging in year from 2001 to 2009) are used by paramedics to respond to emergency calls.