

# Guilderland Police Department

## Annual Report 2014

Welcome to the Guilderland Police Department. Contained in these pages is a brief outline of the activities of your police department during 2014.

You will see that the Guilderland Police Department has continued to provide our community with a vast array of activities and services enhancing our partnership with the community.



### MISSION STATEMENT

- Deter Crime and Apprehend Criminals
- Maintain strong police-community relations
- Continually enhance the training and expertise of each member



### ADMINISTRATION

*Chief Carol J. Lawlor*  
*Captain Curtis A. Cox*  
*Lieutenant Daniel P. McNally*



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### GUILDERLAND POLICE DEPARTMENT

5209 WESTERN TURNPIKE

TOWN HALL

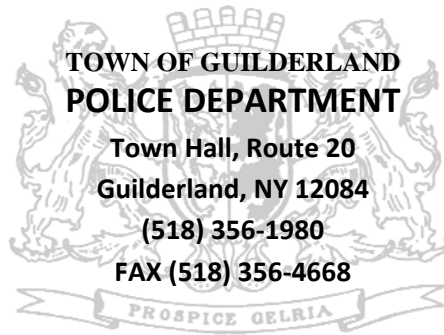
GUILDERLAND, NY 12084

ADMINISTRATION (518) 356-1980

COMMUNICATIONS (518) 356-1501 (NON-EMERGENCY)

**EMERGENCY**

**DIAL 911**



### **A message from the Chief of Police**

On behalf of the men and women of the Guilderland Police Department and Guilderland Emergency Medical Services, I would like to welcome you to our 2014 Annual Report. Our number one goal is the safety and security of the residents of the Town of Guilderland and all those who travel through or visit our town. We pride ourselves on being an agency that goes the extra mile to provide the service you expect from a premier public safety agency.

The year 2014 was an active and productive one for us. We submitted an application for reaccreditation through New York State Department of Criminal Justice Services. This process is very similar to the initial accreditation procedure, which is "a progressive and contemporary way of helping police agencies evaluate and improve their overall performance". The program is comprised of 133 standards that must be met and proven with abundant documentation. We met all expectations and were accredited for another five years. Staff members worked diligently to meet this important criteria and I appreciate all they did.

All divisions worked hard and delivered their usual standard of excellence. The most traumatic event to ever occur in the town was received on October 8, 2014 when a call came in for a quadruple homicide. Tragically, a family of four that consisted of two adults and two children were murdered in their home on Western Avenue. The magnitude of this incident tapped all our resources. I quickly called on the New York State Police for their assistance and I am grateful to them for their fine investigation. Unfortunately, at this writing, there have been no arrests related to this horrific crime, but the investigation continues. The tip line is still open at 1-800-GIVE-TIP. No information should be considered insignificant.

We are proud to serve you and realize that you have entrusted us with the safety and protection of your families and the community. If you have any concerns, please do not hesitate to call me at 518-356-1980. Thank you for your support.

*Carol J. Lawlor*  
Chief of Police

## Community Overdose Prevention (COP) Program

New York Attorney General Eric Schneiderman visited the Guilderland Police Department on May 6, 2014 to announce, through a press conference, the first round of awards for the Community Overdose Prevention (COP) Program which will provide 39 law enforcement agencies across the state with funds to equip and train their officers in the use of Naloxone. Naloxone (also known as Narcan) counteracts overdoses of heroin and prescription opioids by getting the victims breathing.



Schneiderman announced that the Guilderland Police Department has become the first department to receive a full reimbursement through the COP program. Guilderland was the first agency to apply for the award when it was first announced. Guilderland has received \$2,100 to purchase and train its 35 officers. Each Narcan kit consists of a zip bag or pouch containing two prefilled syringes of Narcan, two atomizers for nasal administration, sterile gloves and a booklet on proper handling of the drug.



Also present at the press conference was Albany County Executive Dan McCoy who said “over the last 16 months in Guilderland there were 26 heroin overdoses resulting in seven deaths. It’s what we can do to prevent someone from dying.” Senator Cecilia Tkaczyk also attended the press conference and spoke about a forum she held on heroin following the urging of a mother whose 19-year old daughter died of an overdose four months after she first starting using heroin.

Dr. Donald Doynow, medical director for the Town of Guilderland, demonstrated how naloxone is administered through a nasal spray. Dr. Doynow trained our officers in the use of narcan. Our paramedics have carried it for years and now our police officers will now be able to carry and use narcan.



# Communications

The Guilderland Police Department Communications Division is staffed with certified E 911 telecommunicators. Enhanced 911 means that when you call 911, the address you are calling from is automatically displayed on the Telcommunicator's screen. This is crucial in the event a person becomes unconscious before giving the dispatcher the location, or a crime in progress prevents the caller from giving the address. The Division is a 24-hour operation and is a vital link between the town's

residents/businesses and the emergency personnel in the field.



Communications is also responsible for the mobile command post. This vehicle is utilized as an alternate communications center and dispatched to scenes of major incidents, such as the quadruple homicide that occurred on Western Avenue. This vehicle responded to the scene helping isolate communications burdens

associated with that particular incident and freeing up the main 911 center for additional emergencies.

This year Telecommunicators received over 15,000 911 calls for service. Those 911 calls do not include non-emergency calls and transferred cellular 911 calls. 26,997 calls were taken for police, 5949 emergency medical services (EMS), and 997 fire calls were received for service. This brings the total to over 40,000 calls for service this year.



nixle

Receive community alerts  
via text message and email



The Guilderland Police has partnered with Nixle to provide residents with important alerts via text message and e-mail.

This is a free service for residents and you may cancel at anytime. It is important to note that although no charge applies from Nixle, message and data rates may apply through your mobile phone carrier. Those who do not have unlimited mobile texting may sign up for e-mail alerts only if they wish.

To begin receiving texts only, simply text **ALERTMEGPD to 888777**. Visit [www.nixle.com](http://www.nixle.com) for additional notifications.

## Administrative Office

The Administrative Office of the Guilderland Police Department is home to the Command Staff comprised of Chief Carol Lawlor, Captain Curtis Cox, and Lieutenant Daniel McNally. The office is located on the second floor of the department. The Administrative Staff is available to assist our residents with regard to reports, referrals, and complaints, just to name a few.



In addition to the command staff, the police department has three civilian staff members who are there to assist our residents whether requesting copies of accident and incident reports, or completing a Freedom of Information request. In addition to reports, the administrative staff can provide pistol permit applications and process alarm permits.

Arrest records are also maintained by the administrative staff. Background checks are also processed as well as good conduct letters an individual may need for employment or immigration purposes.

Guilderland Police reports and records are available during business hours, Mon. - Fri. 9 a.m. - 4:30 p.m. on the second floor of the police department.



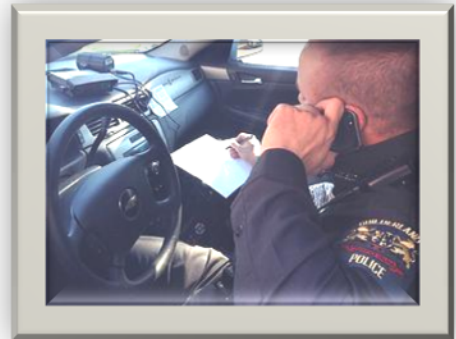
You are encouraged to call (518) 356-1980 Ext.1038 or 1030 first to see if your report is ready.

## Patrol Division

Patrol is the foundation of police work. The uniformed officer is frequently the most visible component of the department. Major emphasis is placed on the deployment of personnel allocating patrol presence to the entire town 24 hours per day.

The patrol division is staffed by a Lieutenant, 5 Sergeants, 2 Senior Patrol Officers, 22 Patrol Officers and 1 Police Canine. The functions and objectives are:

- Proactive Police Patrol and Crime Prevention
- Response to calls for service both emergency and non-emergency
- Preliminary investigations of crimes and incidents
- Arrests and processing of prisoners
- Respond and investigate traffic collisions
- Maintain public order
- Provide emergency first aid when needed
- Develop a positive relationship between citizens and the department



One of the other many jobs that the patrol division is responsible for is property checks of both residences and businesses within the town boundaries.



While officers do a walk around of the property, they look for things that could indicate a burglary occurred or some other type of crime was committed. Patrol Officers check to make sure doors and windows are secured, and no unauthorized vehicles or persons are at the residence/business.

A resident may call us for a property check when they go away on vacation, are away for an extended period of time, or when a situation exists that would require the presence of law enforcement to be visible periodically.

To request a property check simply contact the Town of Guilderland Police Department at 518-356-1501 or visit our website at [www.guilderlandpd.org](http://www.guilderlandpd.org) and look under the 'Quick links' or 'Programs' tab. The information provided will then be forwarded to the Patrol Division.

## Traffic Safety Unit

The Guilderland Police Department is dedicated to keeping our roads safe through the strict enforcement of Vehicle and Traffic Laws as well as deterrence and public education efforts. In 2014 members of the Guilderland Police Department conducted 8,591 vehicle stops and issued 3,947 traffic citations. Traffic citations were increased 37% from 2013. This level of enforcement effort serves the residents well because many times these vehicle stops result in arrests. In 2014 there were 165 DWI arrests, 5 DWAI arrests, 18 DWAI Drug arrests, and 198 Aggravated Unlicensed Operation arrests. Alcohol and Drug Impaired arrests were up 20% from 2013. The increase in traffic citations and arrest are due to the dedication of the officers and continued advanced training.



In 2014 Officer Joseph Turoski and Officer Todd Roberts were the recipients of the Guy J. Berringer Community Service Award at the Albany County Stop DWI Awards Breakfast. This award was earned by both officers due to their dedication to DWI deterrence and education. Officer Turoski leads the Guilderland Police Department in DWI arrests with a total of 77 arrests and 632 traffic citations in 2014. Officer Turoski became the second DWI Enforcement Officer in 2014. The Guilderland Police Department Traffic Safety Unit also received the George L. Infante Unit Citation Award for outstanding performance in removing impaired drivers and preventing injuries and death in Albany County. This award is given to only one agency per year.

The Traffic Safety Unit is actively involved in the Albany County Stop DWI program and continues to host the Stop DWI Victim's Impact Panel six times per year. The Guilderland Police Department also participates in Buckle Up New York, Operation Safe Stop Education and Enforcement Day, and the STEP (Selective Traffic Enforcement Program) which is the aggressive enforcement of such violations as aggressive driving, speeding, and driver distraction such as cellular phone use. The Guilderland Police Department, Albany County Stop DWI, and the Guilderland School District created a display consisting of a school bus, two police cars and an educational sign with the concerns of passing stopped school buses.



Accident investigations and reconstructions are also conducted by members of the Guilderland Police Department Traffic Safety Unit. These officers are highly trained in accident reconstruction and utilize a Total Station. The Total Station provides detailed measurements, resulting in exact accident reconstructions. This tool is used in serious personal injury and fatal motor vehicle accidents. In 2014 there were 2 fatal motor vehicle accidents in Guilderland. In 2014 officers responded to 844 property damage accidents, 177 personal injury accidents, and 18 alcohol-related crashes.



## Community Services Unit

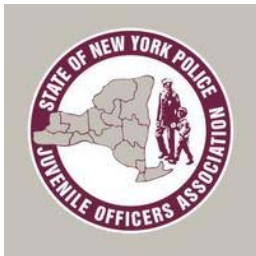
The Community Services Unit (CSU) is comprised of members of the patrol division, with specialties in youth services, and crime prevention. In addition to their regular duties, the members of the CSU are responsible for delivering various programs which serve to enhance safety/security and increase a sense of community.

One of the most exciting opportunities that our team worked on this year was the possibility of starting a community Emergency Response Team in the Town of Guilderland. The **Community Emergency Response Team**

**(CERT)** Program educates people about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. Although the CERT program is not currently ready for implementation, plans are to establish the program by 2015 or 2016.



## Youth Services



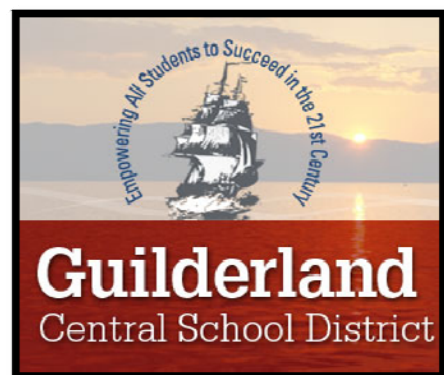
The Youth Services staff is a group of highly trained officers who are experts in the area of juvenile justice and are responsible for investigating crimes committed by, and against, children. The unit welcomed a new supervisor when Sgt. Eric Batchelder was appointed by the Chief of Police. Sgt. Batchelder comes from the patrol unit with a wealth of knowledge and experience and has been the perfect compliment. Officer Nick Ingle was awarded "Youth Officer of the Year" for the State of New York by SYNPIOA (State of New York Juvenile Officers Association). Officer Ingle is a past president of the association and continues to sit on the board of directors.

One of the Chief's directives for 2014 was for the unit to initiate the DARE program. Officer Patti Stallmer met with the Guilderland Central School District and began working on the logistics of getting the program onto the school calendar. The school district approved the proposal and Officer Stallmer was sent to the DARE instructor school. Our DARE program will likely begin in the Fall of 2015.



The seatbelt installation program is not new to our department but 2014 saw a considerable increase in the number of residents seeking professional installations. We continue to encourage people to take advantage of this free service.

One of the primary goals of the Guilderland Central School District for the 2014-15 school year was to update and improve its district-wide, and building-wide, emergency response plans. Officer Ingle, the School Resource Officer, volunteered to be a part of a district-wide team that would focus on this issue. The school district plans now conform to New York SAVE (Safe Schools Against Violence in Education) legislation which continues to be an initiative of the Governor.



## Crime Prevention



When Officer Patti Stallmer became the Department's Crime Prevention Officer, one of her directives was to revitalize the Neighborhood Watch program. We continue to recruit neighborhoods to join this program.

A program which the CSU continues to support is Project Child Safe. This program is funded by the State of New York and supplies police departments with gun locks that they can distribute to gun owners. The locks are free of charge and may be obtained at the Guilderland Police Station or at any events in which the CSU participates. (i.e. The Altamont Fair and National Night Out).



## **RAD**



The **Rape Aggression Defense** program continues to be offered by the Guilderland Police Department. R.A.D. is a system of self-defense techniques that will help the student defend herself when faced with an unsafe encounter. The women-only course includes lecture, discussion, demonstrations, and practical applications with a certified Aggressor. Our newest instructor is Officer Stan Lenic who became a R.A.D. instructor when he was a Deputy with the Albany County Sherriff's Department.

## **Explorer Post**



The Guilderland Police Explorers attended the annual High Stress Day event which was held in Danbury CT. This high quality training places Police Explorers in high stress situations which they are required to resolve. The training is conducted in a safe educational environment and is meant to be academic as well as fun.



# Halloween

One of the CSU's biggest events of the year is the Halloween extravaganza. This entertaining event is usually held at the Town Hall but in 2014 the event saw a change of venue. The Guilderland Police Department partnered with the Guilderland Central School District and united GPD's Halloween Extravaganza with the GCSD's Trick or Treat Street event. The spooky spectacular was held at the Guilderland High School and hosted hundreds of little ghosts and goblins.



# National Night Out

On August 5<sup>th</sup>, 2014 the CSD put on its grand event of the year, National Night Out. This single night event is meant to increase awareness about police programs in communities, such as drug prevention, town watch, neighborhood watch, and other anti-crime efforts. Our event also offers fun for the whole family and the opportunity to spend a little quality time with the people in our community. The event drew an estimated 3500 people and was considered our largest event ever. The Target department store gave our Police Department an award for hosting one of the best events in the nation.



## Criminal Investigation Unit

The Criminal Investigation Unit handles a wide variety of cases within the Police Department. The CIU primarily handles felony cases in addition to assisting the Patrol Unit. The CIU is supervised by a Senior Investigator with two additional investigators assigned to the unit. Each investigator is forensically trained to process crime scenes. Some of the CIU's other functions are evidence and property room supervision, accident investigation, issuing warrants, compiling photo arrays, processing pistol permit applications, conducting employee background checks and applications for a peddler's permit, professional standard investigations, and criminal, death and drug investigations.



Criminals tend to cross town boundaries making it necessary for the CIU to work closely with area agencies. The agencies the CIU typically works with are the United States Secret Service, Drug Enforcement Administration, Federal Bureau of Investigation, Homeland Security, Capital District Narcotics Enforcement Task Force, New York State Police, NYS Narcotics Enforcement, Albany County Sheriffs, Probation/Parole and other area police agencies. In addition, the CIU investigates emergency scenes with the town fire departments, ambulance services and paramedics.

### Significant cases handled by the CIU in 2014

#### *January*

A woman working in Colonie was taken to the hospital where she advised the emergency room staff that she was a victim of a rape in Guilderland. After receiving medical care, the woman reported to the CIU stating her boyfriend held her against her will at his home and forced sexual intercourse with her. She was able to eventually get free and left his residence. During the course of this investigation the suspect made incriminating statements and was arrested. This case was transferred to Albany County Court for adjudication.

#### *February*

While answering a complaint at Crossgates Mall a suspect was asked for identification. The suspect couldn't provide any written or photo identification and was taken to the Guilderland Police

main station for further investigation. The name the suspect provided had numerous dates of birth and several different addresses. After contacting the Immigration and Custom Service (ICE), the suspect was identified as being in the country illegally. The suspect was arrested for providing false identification and retained at Albany County Jail. The case was transferred to Homeland Security and ICE for further action.

### ***March***



The Guilderland Police received a complaint of counterfeit money being passed at a store in Crossgates Mall. The investigation determined that a group had been going to numerous stores between Poughkeepsie, Amsterdam, and Saratoga passing counterfeit money to purchase electronics which were later returned for cash at other stores. A joint investigation was conducted between the Guilderland Police, Bethlehem Police, United States Secret Service, and the New York State Police during which surveillance was conducted and search warrants were executed. The investigation resulted in three arrests. Kandi Kennedy age 33 of Schenectady and Dashawn Bobb age 23 of Albany were arrested for passing counterfeit money. Talib Parker age 27 of Albany was arrested for supplying the counterfeit money. Kennedy and Bobb have completed their sentences while Parker is currently serving 3 years in state prison. In addition, \$2,672 was seized from Parker during the investigation which Parker forfeited upon conviction.

The Guilderland Teachers Association reported questionable transactions regarding union dues and reimbursements involving the treasurer of the organization. During the course of the investigation the suspect, Brenda McClaine, admitted taking in excess of \$100,000.00 over a period of time. The suspect was arrested and the case was transferred to Albany County Court. The suspect was ordered to pay restitution to the Teachers Association.

### ***April***

The Guilderland Police Department received a complaint from a guest at a local hotel complaining that she had been robbed. Investigation revealed the complainant had video of the incident which she had recorded on a cell phone. Further investigation revealed the complainant was a prostitute who had scheduled to meet the suspect at the hotel. The suspect had paid the prostitute and prior to any sexual activity occurring, the suspect attempted to retrieve the money he had paid and leave the hotel. A physical struggle ensued during which the suspect struck the prostitute causing injury and he forcibly took money from her wallet before fleeing the scene. The suspect was later identified as Darryl Ford age 21 of New Baltimore and was arrested for robbery and assault. Ford has since pled guilty to attempted assault and promoting prostitution.

### ***May***



Members of the CIU responded to Albany to interview a woman who reported she was raped in Guilderland by her boyfriend over a period of time. While heading to Albany, investigators stopped to assist patrol with a missing person they located at

Stuyvesant Plaza. The missing person was Philip Papas, the boyfriend of the woman reporting the rape in Guilderland. CIU members interviewed Mr. Papas confirming the woman in Albany was his girlfriend and he said he didn't know why she had contacted Police. The woman was interviewed and stated over the course of their relationship she suffered physical, emotional and sexual abuse by Philip Papas. The Albany County District Attorneys Special Victims Unit was contacted to assist in the investigation. After several conversations with the victim, a search warrant was issued by a Guilderland Town Justice for Mr. Papas' apartment and vehicle. As a result of those search warrants evidence was collected that supported the victim's statements during interviews. Mr. Papas was arrested and sent to Albany County Jail. Mr. Papas has to register as a sex offender.

### ***June***

The Guilderland Police responded to Wildwood School for a reported bomb threat. The building was searched and cleared by a bomb sniffing dog. The school was shut down for the day causing students to be dismissed early. Members of the CIU responded to investigate and collect evidence. The CIU worked with the Human Resource department from Wildwood School, setting up interviews with employees and people that had access to the building during the time period of the threat. Several interviews were conducted with one suspect emerging with inconsistent details in his interview. Although the suspect wouldn't admit to being involved, he later resigned his employment.

### ***July***



The CIU responded to assist with the investigation of a vehicle/motorcycle collision at the traffic light located at Western Ave and Windingbrook Dr. The CIU assisted in the collision reconstruction, taking of statements and notifying family members. The operator of the vehicle was found to be at fault in this collision and the operator of the motorcycle died at the hospital as a result of injuries sustained in this collision.

### ***August***

The Guilderland Police Patrol Division located a vehicle parked in the middle of Western Ave. The interview of the operator revealed he was intoxicated. and illegally possessed a handgun. The man was arrested and his vehicle was impounded. The CIU obtained a search warrant for the impounded vehicle. During the search, an illegal handgun was found which resulted in the defendant taking a plea. The gun was destroyed

## ***September***

The CIU assisted the New York State Police with an outside marijuana patch located in the woods at the end of Vosburgh Rd. A New York State Police Helicopter was flying over the area and discovered the marijuana plants. The CIU routinely shares potential locations received by confidential informants with the New York State Police for the purpose of locating them from the air. Further investigation was done to identify the owner of the property and see if search warrants are necessary.

The marijuana grown at the end of Vosburgh Rd yielded 200 plants which were destroyed. Information was received about the people potentially responsible for this marijuana patch but there wasn't enough evidence for an arrest.



## ***October***

This year the Guilderland Police and CIU members had to deal with the tragic deaths of an Asian family that was found in their home on Western Ave. The family's deaths were ruled a homicide by the medical examiner. The Guilderland Police requested the assistance of several agencies. A command post was set up at the Westmere Fire Department and the investigation moved forward. The crime scene was processed for several days and potential leads were followed up on. Two juvenile males that attended Guilderland Schools were among the victims found in the home which affected the entire Guilderland Community. The Guilderland Police would like to thank members of the community for their understanding and patience while the crime scene was processed and the case investigated. This case is still open. Anyone that has any information that may help solve this case is asked to call the CIU or the New York State Police.

## ***November***

After an eight month undercover investigation, which started with complaints by Town residents, the Chinese Massage Body Work Wellness Center located at 1871 Western Ave was raided. An undercover officer was sent in and received a massage. After this massage, members of the CIU went inside and discovered none of the employees at the location had a license to practice massage. A search warrant was obtained for the property located at 1871 Western Ave. Evidence was collected and three females were arrested for practicing massage without a license.



Lili Bai  
11/26/84



Jinghua Zhao  
05/23/63



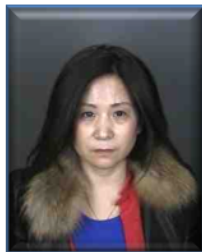
Li Xu  
09/04/84

## ***December***

After a lengthy undercover operation into massages ending in sexual favors, a warrant was obtained. This led to the execution of a search warrant at 2020 Western Ave and the collection of evidence supporting the charges. After an undercover officer received a massage and an offer of sexual favors, the two women pictured below were arrested for practicing massage without a license and one for the additional charge of prostitution. Through the course of this investigation the business was closed due to the tenants leaving the area.



Guozhen Hu  
05/23/58



Xiuqin Sheng  
09/13/67

## **A word from Investigator Tanner on Pistol Permits**

The CIU oversees the background investigations for pistol, revolver and gun dealer licensing permits for residents of the Town of Guilderland. In 2014 the CIU processed 42 license requests and continued to work on applications all ready submitted. The licensing to carry, possess, repair and dispose of firearms in New York State is outlined in article 400.00 of the New York State Penal Law. In order to apply for a license through this department an applicant must be a resident of the Town of Guilderland, be over the age of twenty one, have never been convicted of a felony or serious offense and have no history of mental illness or never have been confined to a hospital for mental illness. All necessary application paperwork and instructions to apply for a pistol license are available at the Guilderland Police Department or online at the Albany County Clerk's website at [www.albanycounty.com](http://www.albanycounty.com).

Once the application packet is completed, an appointment needs to be made with Investigator Tanner for an interview with the applicant. At the interview the application will be reviewed for completeness, submitted and the applicant will be given information for an outside vendor to conduct a criminal history check by the submission of the applicant's fingerprints. The fee for the fingerprint check is approximately \$102.00. The applicant will need to take a pistol safety course from an outside vendor for an additional fee. The background investigation conducted by investigator Tanner includes a mental health history check with the New York State Office of Mental Health, family interviews, employment interviews, neighbor interviews and reference check interviews. Once this has been completed the investigation will be forwarded to the Chief of Police for her review. When the Chief of Police signs off on the investigation, the paperwork is submitted to the Albany County Clerk's Office for review and

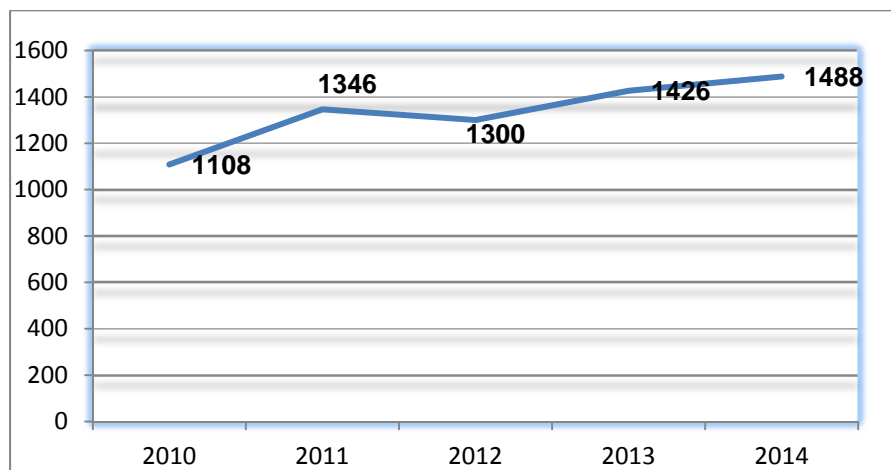


assigned to an Albany County Court Judge. During the review process with the Judge, an interview may be scheduled with the applicant. This entire process can take six months to a year to complete.

Once a license is granted, the Albany County Clerk's Office will notify the applicant. Any addition or deletion of handguns is handled directly through the Albany County Clerk's Office. All address changes must be made with the Albany County Clerk's Office. Assault weapon registration is handled solely by the New York State Police and the information on how to do this is provided online.

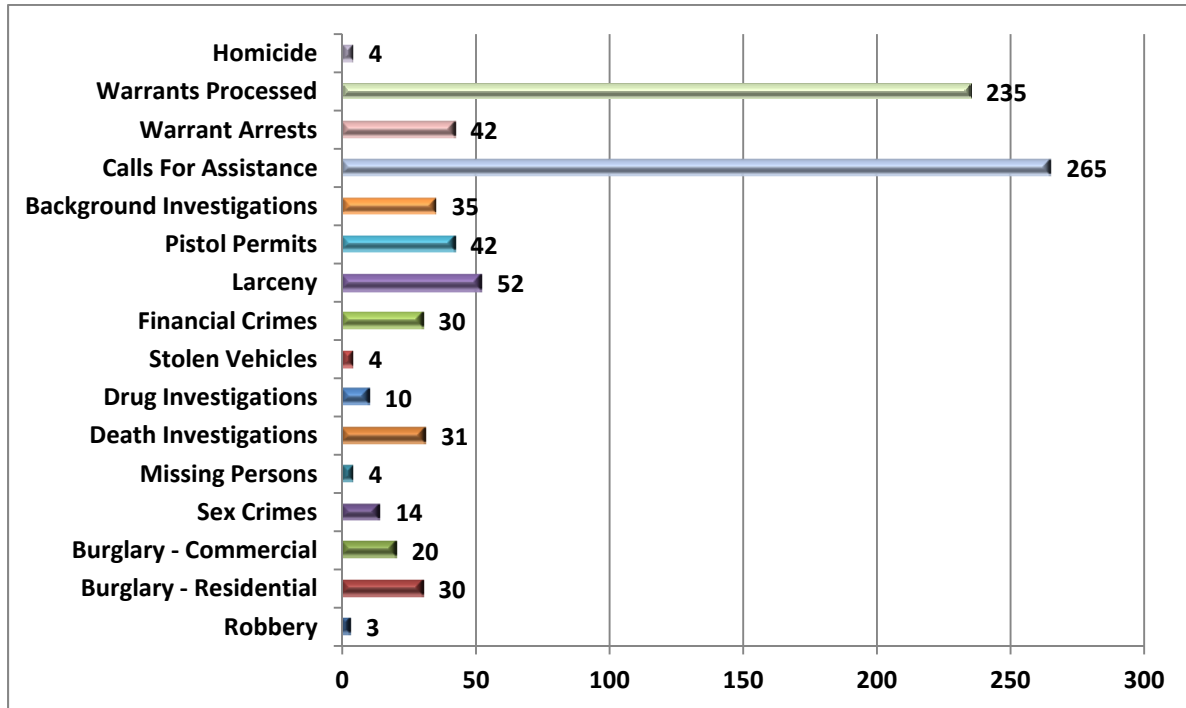


#### Evidence Collected By Year

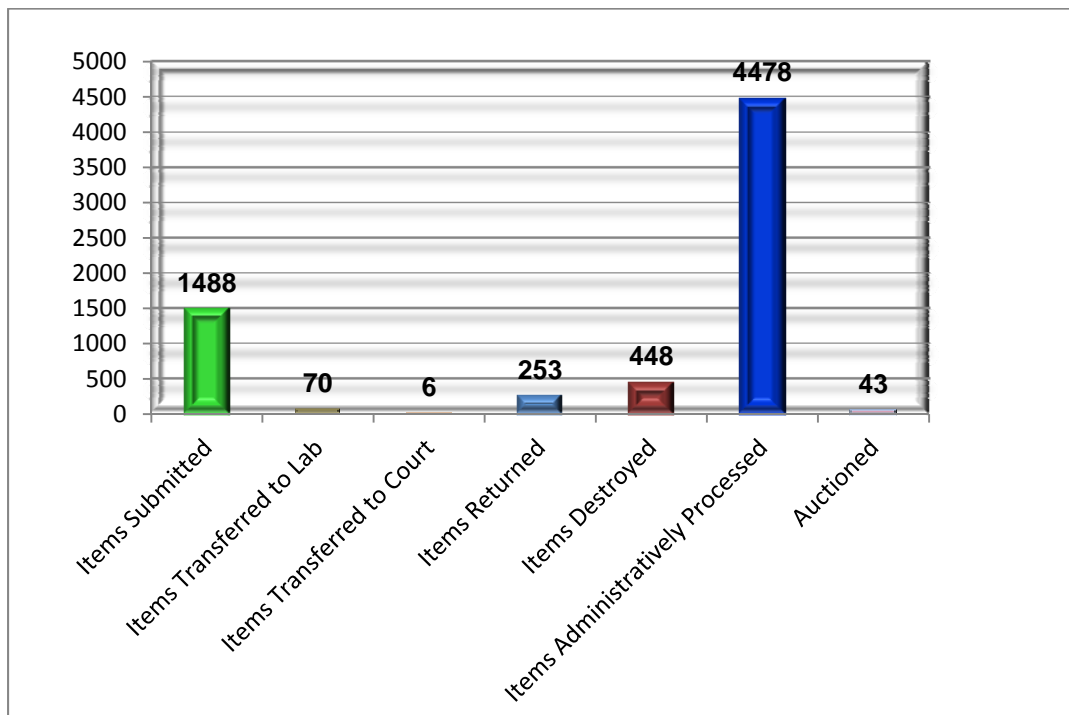




## CIU Cases Handled in 2014



## 2014 Evidence Stats



## Guilderland Emergency Medical Services

In 2014 the Town of Guilderland Paramedic Division provides the residents, business owners, and visitors with the finest advanced emergency care in the area. In addition to responding in the Town of Guilderland, Paramedics are the primary advanced life support responders to the Town of Knox, a portion of the SUNY Albany Campus, and the NYS Thruway. Over the course of the year, we responded to 4,913 emergency calls. Seven of the 48 cardiac related calls survived cardiac arrest, and had a return of spontaneous circulation upon arrival at the hospital. Thousands of town residents and visitors were treated for emergencies ranging from bleeding and shock to alleviating pain and suffering. Every patient requiring Emergency Medical Services in the Town of Guilderland was evaluated by a paramedic. After an initial assessment, any patient requiring advanced life support was transported in a local ambulance under the care of the town paramedic. If advanced life support was not required, the patient would be turned over to one of the basic life support ambulances for transport to a local hospital. The paramedic would then go back in service to cover the town and prepare for the next response.

### The Department

**Staff** – The Paramedic Division is comprised of 20 paramedics, inclusive of a Senior Paramedic Supervisor and five Field Supervisors. Police Lieutenant Daniel McNally provides general oversight and direction to the entire unit. Of the twenty paramedics, 16 are full time and 4 are part time. The paramedic unit is available 24 hours a day, seven days a week, and provides training and support to the local Fire, Police and community organizations. Guilderland EMS is an American Heart Association Training Center and is very active in community outreach.

**Medical Control** – The paramedic unit provides Advanced Life Support under the medical direction of Dr. Donald Doynow. Dr. Doynow is an emergency room physician at St. Peter's Hospital and Bassett Hospital. In addition, he is the Medical Director for both Hudson Valley Community College and SUNY Cobleskill's Paramedic programs. He is also a member of the Regional Emergency Medical Organization which provides medical oversight for a six-county area in New York State. Dr. Doynow is a vital part of the system and his guidance has ensured the success of the unit.

**Vehicles**- Sport Utility Vehicles (ranging in year from 2007 to 2014) are used by paramedics and the Medical Director to respond to emergency calls.



**Initial Care**- The Town of Guilderland Communications Division answers all 911 calls received for the town and dispatches the Emergency Medical Calls for the Paramedic Division. The paramedic may receive a dispatch for a non-emergency call in the town to assist the Police Department in drawing blood

samples on subjects with possible substance abuse. A non-emergency call may consist of a welfare check on a senior citizen living in the community, or a request for a paramedic to standby for a Fire Department call. In addition, several large events held in the town are provided one or more paramedics to remain onsite and provide advanced medical care.

#### **AHA/NYS Continuing Medical Education**



##### **American Heart Association Training Center 2014**

In 2014, the Guilderland EMS American Heart Association Training Center provided training to the community and the Emergency Services Staff of the Town of Guilderland. The Training Center organized and trained a total of 285 students in the various disciplines (Healthcare Provider CPR, Heart Saver CPR and Heart Saver CPR with First Aid).

In February 2014, the Town of Guilderland participated in the Albany County Heart Month Initiative to teach “Hands Only CPR” to the public. This initiative was developed by the Albany County Executive’s Office in conjunction with the

Department of Health and the American Heart Association. This public access information event was held throughout the Albany County Region. The goal of the event was to provide rapid training to the public in the use of “Hands Only CPR” and calling 911. This event was implemented to improve the chances of survival when a person experiences cardiac arrest. The Guilderland Training Center organized two events in the town to provide instruction and information. The events were held at Crossgates Mall and the Guilderland High School.

In the summer of 2014, the Training center participated in “National Night Out” sponsored by the Guilderland Police Department. The event enabled the training center to continue with the “Hands Only CPR” initiative. During the event, “Hands Only CPR” was demonstrated and the importance of activating 911 was stressed. In addition, it enabled the Training Center to review signs and symptoms of Stroke. This event resulted in the training of an additional 75 people in “Hands Only CPR” and brought Stroke awareness to the public.

The 2015 goal of the Town of Guilderland American Heart Association Training Center will be to continue to provide quality training and services to the residents, businesses and Emergency Services Departments of the town, as well as expanding our instructor base and expanding the courses offered.

#### ***New York State***

Guilderland EMS has NYS Certified Instructor Coordinators at the paramedic level on staff, which allows the Town to be able to provide all the required national, state, and regional Continuing Medical Education requirements for the entire unit. This training allows the Town to be able to voucher New York State \$500 per paramedic upon renewal of their certification. The Paramedics continue their

education throughout the year (minimum 24 hours per paramedic) to maintain their skills and increase their medical knowledge.

### **Accomplishments**

***Paramedic Action Team-*** In 2014 EMS agencies throughout NYS received an order from the Commissioner of Health for New York State. to be prepared for Ebola and other class A infectious diseases, should a response be needed. Guilderland EMS has six paramedics assigned to this team, with experience in these types of responses while members of either the military or Fire Department. The paramedics are certified in either Hazardous Waste Operations and Response (HAZWOPER) or Hazardous Waste and Materials (HAZMAT). Training is conducted monthly in order to remain proficient in the response, donning and doffing of gear.

***Billing Revenue*** - In 2014 Guilderland EMS continued to improve the Town's billing recovery to projected goals while using the Western Turnpike Rescue Squad as a third party billing vendor. Revenues are also received from our AHA/CPR Training Center, Town of Knox and DOH voucher program.

***Equipment Upgrades-*** Video laryngoscopes have been purchased which greatly increase the ability for paramedics to place advanced airways in individuals with breathing difficulties which require airway management. In an effort to reduce work related injuries, the Town upgraded its equipment carrying bags. Stat Packs (back pack) and carbon O2 tanks were purchased which greatly reduced the weight and configuration of equipment that paramedics are required to carry. This upgrade not only decreased the weight of each bag, but also, changes the way the existing equipment is carried. In turn, placing less stress on backs, shoulders, joints and greatly increases the paramedic's mobility while gaining access to the patient. The fleet was upgraded with new 2014 Dodge Durango (SUV).



### ***2014 Community Outreach Program***

In 2014, the Guilderland Community Outreach program continued to provide educational events for the residents in the community. The goal of the Community Outreach Program is to educate the public about the emergency services provided in the town and to teach school-aged children the importance of 911. Over the course of the year, the Outreach Program has attended the Town of Guilderland National Night Out, Tawasentha Park Summer Camp and the YMCA Healthy Kids Day. The paramedics provide valuable information on health and Stroke and Heart Disease Awareness. In addition, coloring books and games are provided to school-aged children to encourage the recognition of an emergency. In addition, useful information is provided to parents and the public on the Emergency Medical Services provided by the town. This has always been a valuable program in promoting the Emergency Services Unit as well as

providing valuable information on public health concerns (Flu Vaccines, Stroke Awareness, Hands Only CPR, Pool Safety, Helmet use, etc.).

In addition to public events, the community outreach program attends the annual Pine Bush Little League coaches meeting. This meeting allows for coaches and parents to learn about the location and use of Public Access Defibrillation and the importance of contacting 911 with the proper information needed in an emergency.

## **2015 Goals**

The goal for 2015 will be to increase our events to include: the school systems Public Events (Altamont Fair, National Night Out, etc.) and after-school programs. This will provide more opportunities to promote the services provided by the town and educate the young public. The continuation of this program is vital to the growth of the services in the town and it assists the Emergency Services Department to identify specific needs or assistance.

In the coming year, Guilderland EMS will continue to strive for excellence in patient care under the guidance of Dr. Donald Doynow. We will also strive to educate, train, and equip the paramedic unit to the highest standards; which ultimately gives the patient the greatest chance to survive from an acute emergency event.

The unit will continue the American Heart Association's courses for its staff, emergency responders, and public. In addition, our goal is to expand our instructor base and expand the courses offered.





### **2014 Call Statistics by type of dispatch response**

-Heart/Breathing Related	741
- Medical Emergency	2648
-Falls/Fractures	749
-Bleeding	39
-Maternity	7
-Overdose	18
-Psychiatric	117
-Mutual Aid	508
-Personal Injury Auto	86

### **Fire Service related response**

-Rescue Call	38
-Hazardous Condition	147
-Hazardous Material	47

**Total 4,913**



## Animal Control/Animal Shelter

The Town of Guilderland animal shelter is located at 6363 Frenches Mill Rd. in Guilderland Center. The animal control staff works out of the shelter and is responsible for many duties which include: trying to find owners of lost animals; and finding good homes for the animals left behind. The Animal Control Officers are also responsible for public safety and enforcing relevant sections of the town law as well as NYS Agriculture and Markets law article 7 . The shelter hours are Monday thru Friday 10 am to 6 pm and Saturday and Sunday 9 am to 1 pm. Visit our Facebook page or call us at 861-6855. You are welcome to stop in to say hello and see our current residents.



In May of 2014 the Town of Guilderland hosted its 5<sup>th</sup> annual ACO/DCO seminar. Animal Control Staff from all over the state come and learn about different ways of handling situations pertaining to dogs, how to be safe on the job, and receiving updates on the New York State Agriculture and Markets law.

During 2014, we responded to 1,072 calls

- Received 418 stray dog calls
- Received 61 barking complaints
- Dealt with 13 domestic animals
- Reunited 43 lost or runaway pets with their owners
- Placed 12 dogs in permanent adoptive homes
- Placed 23 cats in permanent adoptive homes
- Handled 22 home visits to check on animals
- Conducted 32 tours of the animal shelter
- Received 307 wildlife calls
- Received 30 farm animal calls



Please make sure your animals are kept safe, up-to-date on their rabies shots, and licensed with the town. This is not only for their safety and yours. It's the law!



## Milestones

On Tuesday June 3, 2014 two new officers were added to the ranks of the department. Officer Matthew Egnor is a lateral transfer from the Cobleskill Police Department and Officer John Laviano is a lateral transfer from the Albany County Sheriff's Department.

L to R: Officer Egnor, Captain Cox, Chief Lawlor, Lieutenant McNally, Officer Laviano



### MEMBERS WITH 20 OR MORE YEARS OF SERVICE

Chief Carol Lawlor	1978	36 years of service
Captain Curtis A. Cox	1984	30 years of service
Sergeant Gary Lee	1986	28 years of service
Lieutenant Daniel McNally	1988	26 years of service
Officer Adam Myers	1992	22 years of service
Sr. Patrol Officer Daniel Coburn	1993	21 years of service
Sr. Investigator Thomas Funk	1994	20 years of service
Officer Roger Ginder	1994	20 years of service

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# APPENDIX

**2014 INDEX CRIMES REPORTED TO THE GUILDERLAND POLICE DEPARTMENT**

INDEX TOTAL	Violent Crime				Property Crime				
	VIOLENT TOTAL	MURDER	FORCIBLE RAPE	ROBBERY	AGG. ASSAULT	PROPERTY TOTAL	BURGLARY	LARCENY	MV THEFT
<b>686</b>	<b>19</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>12</b>	<b>667</b>	<b>61</b>	<b>601</b>	<b>5</b>

**2014 JUVENILE ARRESTS/CRIMINAL ACTIVITY**

TOTAL	INDEX TOTAL	MURDER	FORCIBLE RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	LARCENY	MV THEFT	PART II TOTAL
<b>54</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>50</b>	<b>0</b>	<b>4</b>

**2014 DOMESTIC VIOLENCE VICTIMS REPORTED**

OFFENSE	Intimate Partner			OTHER FAMILY MEMBER	TOTAL
	FEMALE VICTIM	MALE VICTIM	TOTAL		
<b>Aggravated Assault</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>3</b>
<b>Sex Offense</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Simple Assault</b>	<b>23</b>	<b>9</b>	<b>32</b>	<b>12</b>	<b>44</b>
<b>Violation Protection Order</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Total</b>	<b>26</b>	<b>10</b>	<b>36</b>	<b>13</b>	<b>49</b>

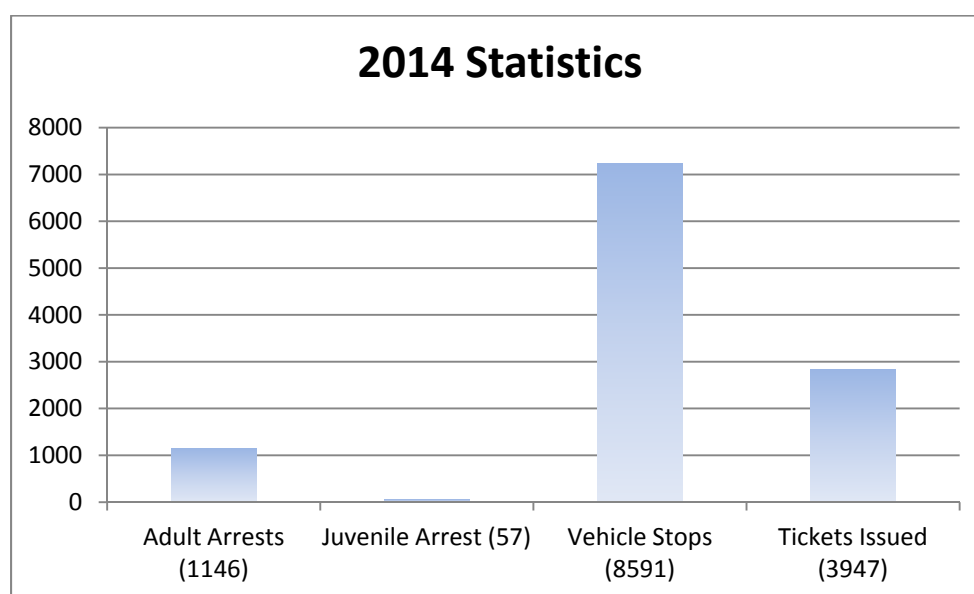
*Source: NYS Division of Criminal Justice Services – UNIFORM CRIME REPORTING*

The UCR Program tallies certain offenses reported to, and arrests made by, law enforcement agencies. UCR uses standard offense definitions to count crime in localities across America regardless of variations in crime laws from state to state.

Police Calls for 2014			Police Calls for 2013	
CALL TYPE		Percent Change	CALL TYPE	
911 ACCIDENTAL CALL	572	21	911 ACCIDENTAL CALL	473
911 HANG-UP CALL	512	98	911 HANG-UP CALL	259
911 NON-EMERGENCY / NUISANCE	63	85	911 NON-EMERGENCY /NUISANCE	34
911 OPEN LINE	198	113	911 OPEN LINE	93
ABANDONED VEHICLE	28	17	ABANDONED VEHICLE	24
ALARM DROP	35	-15	ALARM DROP	41
ANIMAL CONTROL COMPLAINT	1079	-3	ANIMAL CONTROL COMPLAINT	1114
ASSAULT	14	-26	ASSAULT	19
ASSIST A PERSON	816	-5	ASSIST A PERSON	862
AUTO ACC PROP DAMAGE	1289	5	AUTO ACC PROP DAMAGE	1226
AUTO ACCIDENT PERSONAL INJURY	75	-1	AUTO ACCIDENT PERSONAL INJURY	76
AUTO ACCIDENT UNKNOWN	34	-39	AUTO ACCIDENT UNKNOWN	56
BOMB THREAT	2			
BOY/GIRLFRIEND TROUBLE	14	75	BOY/GIRLFRIEND TROUBLE	8
BURGLAR ALARM	1149	-10	BURGLAR ALARM	1272
BURGLARY IN PROGRESS	14	27	BURGLARY IN PROGRESS	11
CAR BLOCKING	16	700	CAR BLOCKING	2
CAR SEAT INSTALLATION	49	-20	CAR SEAT INSTALLATION	61
CHECK A SUBJECT	1022	0	CHECK A SUBJECT	1025
CHECK A TRAFFIC LIGHT	76	-1	CHECK A TRAFFIC LIGHT	77
CHECK FOR HUNTER	47	47	CHECK FOR HUNTER	32
COMMUNITY SERVICES EVENT	32	146	COMMUNITY SERVICES EVENT	13
COURT ORDER	48	45	COURT ORDER	33
		-100	CROSSGATES MALL CLOSING DETAIL	1
CUSTODIAL INTERFERENCE	30	114	CUSTODIAL INTERFERENCE	14
DETAIL	64	31	DETAIL	49
DISABLED MOTOR VEHICLE	536	12	DISABLED MOTOR VEHICLE	479
DMV REQUEST	3	50	DMV REQUEST	2
DOMESTIC CALL	263	6	DOMESTIC CALL	248
DRUNK ANNOYING	26	-16	DRUNK ANNOYING	31
EMOTIONALLY DISTURBED PERSON	178	7	EMOTIONALLY DISTURBED PERSON	167
EMS (JUVENILE) CALL	12	9	EMS (JUVENILE) CALL	11
EMS CALL	614	13	EMS CALL	544
EQUIPMENT REPAIR	139	-3	EQUIPMENT REPAIR	144
EXECUTING A WARRANT	49	-17	EXECUTING A WARRANT	59

FIGHT	49	-6	FIGHT	52
FILE 1 CHECK	5	-17	FILE 1 CHECK	6
FINGERPRINTS	189	2	FINGERPRINTS	185
FIRE CALL	225	3	FIRE CALL	218
FIREWORKS	42	20	FIREWORKS	35
FOUND PROPERTY	140	-13	FOUND PROPERTY	160
GAS DRIVE OFF	13	-19	GAS DRIVE OFF	16
GET A COMPLAINT	1318	-3	GET A COMPLAINT	1358
GET A REPORT	1433	-11	GET A REPORT	1612
GROUP ANNOYING	11	175	GROUP ANNOYING	4
HAZARDOUS MATERIAL CALL	3	50	HAZARDOUS MATERIAL CALL	2
HOLD-UP ALARM	29	-26	HOLD-UP ALARM	39
HOME VISIT	4			
JAIL RUN	25	127	JAIL RUN	11
JUVENILE INCIDENT	56	8	JUVENILE INCIDENT	52
JUVENILE SHOPLIFTER	26	63	JUVENILE SHOPLIFTER	16
K-9 ACTIVITY	85	9	K-9 ACTIVITY	78
LANDLORD/TENANT TROUBLE	12	20	LANDLORD/TENANT TROUBLE	10
LARCENY JUST OCCURRED	57	-27	LARCENY JUST OCCURRED	78
LOCK OUT	118	5	LOCK OUT	112
LOUD MUSIC	34	-24	LOUD MUSIC	45
LOUD PARTY	45	32	LOUD PARTY	34
MISSING PERSON	42	27	MISSING PERSON	33
NEIGHBOR TROUBLE	32	-20	NEIGHBOR TROUBLE	40
NOTIFICATION	354	9	NOTIFICATION	326
OPEN WINDOW/DOOR	33	0	OPEN WINDOW/DOOR	33
OTHER	248	-13	OTHER	284
PERSON ACTING SUSPICIOUS	52	16	PERSON ACTING SUSPICIOUS	45
PERSON ANNOYING	27	-7	PERSON ANNOYING	29
PERSON ATTEMPTING SUICIDE	8	-38	PERSON ATTEMPTING SUICIDE	13
PERSON DOWN	1			
PERSON EXPOSING SELF	7	40	PERSON EXPOSING SELF	5
PERSON WITH A WEAPON	2	-50	PERSON WITH A WEAPON	4
PISTOL PERMIT	35	1067	PISTOL PERMIT	3
POLICE COURT	97	45	POLICE COURT	67
POLICE INFORMATION	86	39	POLICE INFORMATION	62
POLICE WANTED UNKNOWN	13	-35	POLICE WANTED UNKNOWN	20
PROPERTY CHECK	1894	44	PROPERTY CHECK	1317

PROWLER	11	-42	PROWLER	19
ROAD HAZARD	179	15	ROAD HAZARD	155
ROBBERY	1	-75	ROBBERY	4
SELLING DRUGS	3	200	SELLING DRUGS	1
SHOPLIFTER	252	-11	SHOPLIFTER	284
SHOTS FIRED	3	-50	SHOTS FIRED	6
SNOW EMERGENCY (BIRD)	22	340	SNOW EMERGENCY (BIRD)	5
SOMEONE IN BUILDING	8	33	SOMEONE IN BUILDING	6
SUSPICIOUS VEHICLE	223	-21	SUSPICIOUS VEHICLE	281
TRAFFIC ENFORCEMENT	385	3	TRAFFIC ENFORCEMENT	373
TRAFFIC ENFORCEMENT GUILD CTR	16	-30	TRAFFIC ENFORCEMENT GUILD CTR	23
TRAFFIC STOP	8591	19	TRAFFIC STOP	7243
TREE DOWN	39	-35	TREE DOWN	60
TROUBLE WITH A CUSTOMER	64	-21	TROUBLE WITH A CUSTOMER	81
VEHICLE ANNOYING	333	6	VEHICLE ANNOYING	314
VEHICLE IN VIOLATION	118	-9	VEHICLE IN VIOLATION	129
VIOLENT DOMESTIC	5	400	VIOLENT DOMESTIC	1
WARRANT	319	-12	WARRANT	364
WATER BREAK	17	-11	WATER BREAK	19
WELFARE CHECK	134	-11	WELFARE CHECK	151
WIRES DOWN/ARCING	32	-9	WIRES DOWN/ARCING	35
<b>Total</b>	<b>26703</b>	<b>9</b>	<b>Total</b>	<b>24518</b>



2014 Annual Report is produced by members of the Guilderland Police Department Administrative Staff with written and photographic contributions from members of the department.

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